St. Louis County, MN - Purchasing Division

Richard H. Hansen Transportation Complex 4787 Midway Road Duluth, MN, 55811

RFP - Request for Proposal Online Property Tax IVR Payment Solution RFP -5723-0-2021/DMV

The Purchasing Division of St. Louis County, Minnesota (herein called the "County" or "Owner"), invites proposals in electronic or hard copy form. Bids may be submitted electronically through DemandStar. If submitting electronically, all required documentation must be scanned into PDF format as one document, and uploaded to DemandStar. If there are any questions on how to submit electronically, you may contact DemandStar Supplier Services at 1-866-273-1863.

Scope of Work: St. Louis County through this Request for Proposal (RFP), is seeking a qualified contractor to provide St. Louis County with an online, mobile and phone (IVR) payment solution for the acceptance of property taxes.

Ordering Instructions: This package can be downloaded from DemandStar Corporation on our website at https://www.demandstar.com.

Document Cost: fee, plus shipping and handling, for delivered hard copies for documents posted, only, to the DemandStar Web site; \$5.00 for any document package electronically downloaded from the DemandStar Web site by members without subscriptions that include the St. Louis County, MN Purchasing Division in their subscription service territory.

Bid Bond: NA

Pre/Bid Proposal Conference: NA

Due Date/Time: 8/10/2021 1:00:00 PM Central

St. Louis County, MN - Purchasing Division must receive bids/proposals no later than said date

and time.

Responder understands that the County reserves the right to reject any or all proposals and to waive any immaterial informality in a proposal, all in the sole discretion of the County.

> Contact: Donna Viskoe, CPPO, CPPB **Purchasing Director**

Phone: 2187262667

PUBLISH

St. Louis County, MN Web Site

07/15/2021

DemandStar Corporation